

# Mounted Maestros LLC Lesson Agreement

Student's Full Name: \_\_\_\_\_  
Last First Middle

- All students under age 18 **MUST** wear an ASTM approved helmet. While we do have helmets available, we encourage you to have your own, and ask that riders acquire their own by the third lesson. Riders over the age of 18 are strongly encouraged to wear a helmet while mounted. **All Campbell University students** are required to wear helmets regardless of age.
  - Long hair should be secured in a safe manner. Hairnets are recommended (but not required) to help keep hair out of the rider's eyes.
  - Riders must wear a shoe or boot with a heel while riding. Open-toed shoes or sandals are not permitted in the barn. Riders must wear long pants. Shorts are not acceptable riding attire.
- If the student is unable to groom and tack their own horse, their lesson will include learning how to do so safely. Lessons average one hour with at least 40-45 minutes of ride time.
- Please be ready for your lesson at the designated time so you can assist in getting your horse ready.
  - If a rider is late to a lesson, the lesson will still end at the scheduled ending time of the original lesson and the full amount will be charged.
  - No shows and no notice lesson cancellations will be charged in full and a make-up day will not be allotted. No refunds.
  - If rider is more than 15 minutes late for a lesson it will result in cancellation of lesson and will be charged full amount and a make-up day will not be allotted. No refunds.
- To cancel a lesson, the instructor must be contacted \*24 hours in advance\* of lesson and make-up day will be scheduled based on availability. There will be no make-up day for last-minute cancellations. In case of emergency, please contact instructor as soon as possible. There is a 30-day window for make-up days before missed lesson expires. **Make-up days CANNOT be used in lieu of regularly scheduled lessons.**
  - Lessons canceled by Mounted Maestros LLC for any reason (absent instructor, weather conditions, etc.) will be issued make-up day based on availability, with the exception of Holiday closures. If in doubt, contact your instructor.  
**Make-up days CANNOT be used in lieu of regularly scheduled lessons.**
- Do not feed or touch horses or any animals without permission. This is for your safety as well as theirs. **DO NOT CHASE CHICKENS - thank you.**
- Students must provide a card to keep on file through our payment portal. Monthly tuition payments will be billed on the 25th of each month and auto-drafted from the card on file. All lessons must be paid for in full for the month by the 1st of the month each month to maintain your position in the program. First-time payments can be made through our payment portal or by invoice.
  - Payments are considered late after the 1st, to which there will be a \$20 late fee. Lesson tuition must be paid before the first lesson of the month or risk being removed from the program. Please discuss with your instructor if you are interested in mid-month enrollment or are joining the program after the first week of the month as prorated tuition may be available. **All lesson dues are NON REFUNDABLE.**
  - Participation in horse shows, seminars or other events are payable separately and not included in lesson fees.
  - A 30-day notice is required upon exiting program. A lack of proper notice will deny reentry into our program without a \$50 severance fee. **With proper notice**, no fee will be required to reenter our program at a later date.
  - While regular student tuition will run each month until subscription cancellation, **Campbell University** team members' subscriptions will start and end with the school semester.
- Mounted Maestros LLC reserves the right to request immediate removal of any photos, videos or audio that may have a negative impact on our program or agents. If you choose not to abide by the request to remove any unfavorable content, it will result in immediate removal from our program with no refunds, credits or further association with our program.
- Failure to meet any of the above requirements will result in termination of lessons. Mounted Maestros LLC reserves the right to amend the lesson requirements at any time. Mounted Maestros LLC appreciates your desire to learn about horses and riding and we look forward to working with you!

**The undersigned has read the above Lesson Agreement and understands the obligation and responsibilities of participating in the lesson programs offered at Mounted Maestros LLC.**

Print Name (Parent or Guardian if under 18) \_\_\_\_\_

Signature (Parent or Guardian if under 18) \_\_\_\_\_

Date \_\_\_\_\_

# Monthly Lesson Subscription Policy

## Subscription Overview

Our monthly lesson subscription is based on a structure of four (4) lessons per month. This ensures consistency in training and learning progress. However, throughout the year, there will be occasional extra lessons that occur due to months having more than four weeks. These additional lessons are strategically allocated to accommodate instructor holidays July, November and December.

## Extra Lessons and Holiday Adjustments

Throughout the year, some months will have five weekly lessons instead of four.

These extra lessons are not bonus sessions but are accounted for in the overall subscription plan.

They serve as prepaid lessons to offset scheduled instructor holidays in July, November and December.

## Cancellation Policy & Back Pay Requirement

Subscriptions cannot be canceled in November or December on the basis of fewer lessons, as the extra lessons provided earlier in the year have already compensated for any missed sessions.

If a subscriber chooses to cancel during these months, they will be required to pay back the cost of the extra lessons they have already received.

The back pay amount will be calculated based on the number of additional lessons taken throughout the year.

## Commitment to Fairness

This structure ensures fairness for both students and instructors by maintaining a balanced lesson schedule and avoiding disruptions during the holiday season. By continuing your subscription, you acknowledge and agree to these terms.

If you have any questions, please reach out to us for clarification. Thank you for your commitment to your lessons!

Print Name (Parent or Guardian if under 18)\_\_\_\_\_

Signature (Parent or Guardian if under 18)\_\_\_\_\_

Date\_\_\_\_\_