Mounted Maestros LLC Lesson Agreement

Student's Full Name: _____
Last First Middle

- All students under age 18 **MUST** wear an ASTM/SEI-approved helmet. While we do have helmets available, we encourage riders to have their own, and ask that one be acquire by the third lesson. Riders over the age of 18 are strongly encouraged to wear a helmet while mounted. **All Campbell University students** are required to wear helmets regardless of age.
    - Long hair should be secured in a safe manner. Hairnets are recommended (but not required) to help keep hair out of the rider's eyes. Riders must wear boots or shoes with a defined heel while riding. Open-toed shoes and sandals are not permitted in the barn. Riders must wear long pants. Shorts are not acceptable riding attire.
- Lessons are approximately one hour in length and include grooming, tacking, untacking, horsemanship instruction, and approximately 40–45 minutes of mounted riding, depending on the rider's experience level. Riders should arrive early enough to prepare their horse and be ready to begin at their scheduled lesson time.
    - Lessons begin and end at the scheduled time. Riders arriving late will receive the remaining lesson time. Riders arriving more than 15 minutes late without prior notice may forfeit their lesson.
    - Please provide at least 24 hours' notice if you need to miss a lesson. With proper notice, a make-up lesson may be scheduled based on instructor, horse, and facility availability.
    - Lessons canceled with less than 24 hours' notice, no-shows, or missed due to personal scheduling conflicts are not eligible for make-up lessons or tuition adjustments. Emergency situations will be considered on a case-by-case basis.
    - Approved make-up lessons must be completed within 10 days of the missed lesson and may not be used in place of a regularly scheduled lesson.
    - Lessons canceled by Mounted Maestros LLC due to weather, instructor illness, horse welfare, or other unforeseen circumstances will be eligible for a make-up lesson, excluding scheduled holiday closures.
- **Fowl Rule & Animal Safety**
    - Do not feed or touch horses or any animals without permission. This is for your safety as well as theirs.
    - Please do not chase or handle the chickens or other poultry on the property. Entry into the poultry enclosure is not permitted. Thank you!
- Mounted Maestros LLC operates on an annualized monthly tuition subscription. Monthly tuition reserves your recurring lesson day and time and is billed according to the attached Annualized Monthly Tuition Policy, which is incorporated into this Agreement. This allows us to provide consistent scheduling, horse assignments, and instructor availability throughout the year. By enrolling in the lesson program, you acknowledge that tuition reserves your recurring lesson time rather than payment for individual lessons.
    - A valid payment method must be kept on file through our secure payment portal. Tuition is billed on the 25th of each month for the upcoming month and is due by the 1st. Payments received after the 1st will incur a $20 late fee. Accounts must remain current to maintain enrollment.
    - First-time enrollments or students joining after the beginning of the month may qualify for prorated tuition at the discretion of Mounted Maestros LLC.
    - Participation in horse shows, clinics, seminars, camps, or other special events is not included in monthly tuition unless otherwise stated.
    - A 30-day written notice is required to withdraw from the lesson program. Tuition remains due throughout the notice period, including any payment that falls within that period, regardless of attendance. The recurring lesson time remains reserved through the end of the notice period unless otherwise agreed upon by Mounted Maestros LLC. Re-enrollment is subject to lesson availability and any applicable re-enrollment requirements.
    - Campbell University Team subscriptions begin and end with the university semester unless otherwise arranged.
- Mounted Maestros LLC reserves the right to request the removal of photos, videos, audio recordings, or social media content that misrepresents the program, violates the privacy of our students or staff, or is used to intentionally misrepresent or harm the reputation of Mounted Maestros LLC. Failure to comply with a reasonable request may result in dismissal from the lesson program.
- Mounted Maestros LLC reserves the right to discontinue a student's participation when policies are repeatedly disregarded or when continued participation presents a safety concern for riders, horses, staff, or other participants. Mounted Maestros LLC may update these policies as needed, and students and families will be notified of any significant changes.

The undersigned has read the above Lesson Agreement and understands the obligations and responsibilities of participating in the lesson programs offered at Mounted Maestros LLC.

Print Name (Parent or Guardian if under 18)_____

Signature (Parent or Guardian if under 18)_____

Date_____

Monthly Lesson Subscription Policy

Subscription Overview

Mounted Maestros LLC operates on an annualized monthly tuition subscription. Tuition is calculated over the course of the calendar year rather than by the exact number of lessons in any given month. This allows families to enjoy a consistent monthly payment while maintaining each student's reserved lesson time.

Your monthly tuition reserves your recurring lesson day and time, allowing Mounted Maestros LLC to maintain consistent scheduling, horse assignments, lesson planning, and instructor availability throughout the year. Because your lesson space is reserved exclusively for you, monthly tuition remains the same regardless of attendance, vacations, illness, personal scheduling conflicts, or other absences.

Our lesson calendar is based on an average of four (4) lessons per month. Because some months contain five scheduled lesson weeks, students may receive additional lessons throughout the year. These lessons are built into the annual lesson calendar and help balance scheduled instructor closures, holidays, and planned breaks, including those that typically occur in July, November, and December.

The monthly tuition amount remains the same regardless of whether a particular month contains four or five scheduled lessons.

Campbell University Team subscriptions follow the university semester schedule unless otherwise arranged.

Missed Lessons & Make-Up Lessons

Students who miss lessons due to illness, vacations, personal scheduling conflicts, or other non-emergency reasons remain responsible for their monthly tuition. Tuition is not reduced, prorated, or paused for missed lessons because the student's reserved lesson time continues to be held.

When at least 24 hours' notice is provided, Mounted Maestros LLC may offer a make-up lesson when instructor, horse, and facility availability permit. Make-up lessons are a courtesy and are not guaranteed.

Lessons canceled by Mounted Maestros LLC due to weather, instructor illness, horse welfare, or other circumstances will be eligible for a make-up lesson whenever reasonably possible. While every effort will be made to reschedule these lessons, make-up lessons are not guaranteed due to scheduling limitations.

Subscription Changes & Withdrawal

Because tuition is annualized, students who withdraw from the lesson program before the end of the calendar year may be responsible for any remaining balance created by lessons received beyond the amount paid under the annualized structure. Any remaining balance will be calculated using the current lesson rate and will be due upon cancellation.

The 30-day written notice and tuition requirements for withdrawal are outlined in the Lesson Agreement..

By enrolling in the lesson subscription program, you acknowledge and agree to this annualized tuition structure. If you have any questions regarding this policy, please contact Mounted Maestros LLC for clarification. Thank you for your commitment to your lessons!

Print Name (Parent or Guardian if under 18)_____

Signature (Parent or Guardian if under 18)_____

Date_____